

The National Finance Center (NFC) has provided guidance for employees seeking assistance with Employee Personal Page (EPP). Employee Personal Page is a web application that allows users to access various personnel related information such as, but not limited to: Earnings and Leave Statements, Thrift Savings Plan, and W-2 information. EPP can be accessed through NFC's homepage via the "Applications" quick link at www.NFC.USDA.GOV.

Employees who require assistance gaining access to EPP can do so by requesting a password reset using one of the following steps:

- 1.) Employees who already have their non-Government email address stored, but are unable to generate their own EPP password reset (i.e., did not store security questions or forgot the answers) can contact the NFC Contact Center via telephone at 1-855-632-4468, Option 5.
- 2.) Employees who do not have their non-Government email address stored in their EPP may contact the Human Capital Office at 912-267-3515 to request assistance and verification. When contacting the Human Capital Office, please be prepared to provide your Name, Social Security Number and alternative email address you wish your account information to be sent to.

Due to the Lapse of Appropriations, the National Finance Center's Contact Center is operating on an abbreviated schedule. The hours of operations are from 6:30 a.m. to 3:00 p.m. **Central Standard Time**, Monday through Friday.